



## Annexure A

### Escalation Matrix

As per NSE Circular No. NSE/ISC/52517 dated 03rd June 2022, BSE Circular No. : 20220614-15 dated 14th June 2022 and CDSL communique: CDSL/IG/DP/2022/468 dated August 17, 2022

Details of	Contact Person	Address	Contact No.	Email Id
Client Servicing	Vikash Banka	14 Netaji Subhas Road Kolkata	+ 91 9331266646	<a href="mailto:info@sankalpcares.com">info@sankalpcares.com</a>
Head of Client Servicing	Keyur M Khona	14 Netaji Subhas Road Kolkata	+ 91 9330266650	compliance@sankalpcares.com
Compliance Officer	Keyur M Khona	14 Netaji Subhas Road Kolkata	+91 9330266650	<a href="mailto:compliance@sankalpcares.com">compliance@sankalpcares.com</a>
CEO	Abhisek Prahladka	14 Netaji Subhas Road Kolkata	+ 91 9830070135	abhisekprahladka@gmail.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

1. CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> -(in case of DP transaction)
2. BSE at <https://bsecregs.bseindia.com/ecomplaint/frmlInvestorHome.aspx> -(in case of BSE transaction)
3. NSE at <https://investorhelpline.nseindia.com/NICEPLUS/> - (in case of NSE transaction)

OR

4. SEBI at <https://scores.gov.in/scores/Welcome.html>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.  
Working Hours (Except Public Holidays)

Monday to Friday : 9.00 AM to 7.00 PM

Saturday: 10.00 AM to 2.00 PM.

## Sankalp Share Brokers Private Limited

Corp. Office : 14, Netaji Subhas Road, 3<sup>rd</sup> Floor, Room No. 13, Kolkata – 700001

Phone : 40127803, E-mail : [info@sankalpcares.com](mailto:info@sankalpcares.com)

CIN: U67120WB2004PTC100706